

2013



International Roaming



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1. Introduction

All the information you need about international roaming is contained in this document including:

- General information
- Activate international roaming
- Already overseas?

2. What is international roaming?

To use your Personal Post-Paid or Pre-Paid Mobile Phone overseas you must ensure that international (global) roaming is activated. With international roaming active you can do the following whilst overseas (where available):

- Make and receive voice calls and check your voicemail
- Send / receive SMS or MMS
- Send / receive email and access mobile internet (data roaming) in participating countries

3. Do I need international roaming?

This will depend on your situation:

- *'I am in Australia and want to call someone in another country'*

You do not need international roaming to call overseas from Australia, however you may need to have international call restrictions (barring) removed from your mobile service.

- *'I am/going overseas and want to call another country or back to Australia'*

This scenario requires activation of international roaming on your mobile service and removal of international call restrictions

- *'I am/going overseas and intend to use a local network with my Optus handset / device (ie. use a Non-Optus SIM)*

This scenario may require your device to be unlocked from the Optus Network in order for it to accept a different SIM card from another service provider.

4. What you must know before using international roaming?

Using your mobile phone overseas can be expensive, as data and calls are charged differently to how they are at home. Ensure you consider the following before using international roaming.

- All roaming call and data charges are excluded from your plan's included value.
- Accessing Social Media sites whilst roaming are not included in your plan, this includes photo uploads/downloads.
- Charges apply for making and receiving calls when roaming overseas
- Internet/GPRS/Data Roaming charges are excluded from all data allowances including Mobile Internet Packs
- Internet/GPRS/Data Roaming is limited to partner providers.
- You are responsible for all charges made on your service when overseas just like you are at home
- You should check your handset's compatibility with the overseas mobile networks/frequencies you intend to use - Please check our roaming destinations table for countries that use different frequencies to us i.e. Optus uses 900/1800MHz for 2G, 900/2100MHz for 3G and 1800 MHz for 4G. While operators in the USA use 850/1900MHz for GSM and 3G (and some use 1700MHz for 3G).
- Charges, network quality, coverage and capability can vary greatly from country to country. e.g. Some international networks don't have SMS functionality

5. How to add/remove international roaming?

If you would like to use your phone overseas, contact Customer Service on 1300 144 039 or email us on admin@telco4u.com.au.

To activate this feature you must pay an upfront bond of \$200 or have been with Telco4u for a period of 6 months with no overdue accounts.

Please keep in mind that your included value does not apply to phone usage if you are overseas. Global roaming charges can cost you up to \$6/min to make a call and \$3/min to receive a call. Data usage can be up to \$20/MB.

6. Monitor & minimize your roaming costs

- Check your usage on your Telco4U online account to keep a tab on your usage, balance etc. whilst overseas
- Consider changing your mobile call diversion to 'unconditional' to avoid incoming calls routing to you internationally.
- Switch off data connection settings from your handset to avoid high data roaming costs, including any data 'Push' or 'Pull' data settings (eg. automatic retrieval of email)
- iPhone users can block their phone from using data when overseas.
- Go to: Settings > General > Network > Switch 'Data Roaming' and 'Cellular/Mobile Data' Off
- Android users can block their phone from using data when overseas.
- Go to: Settings > Wireless & Networks > Mobile Networks > Turn 'Data Roaming' off and 'Data Roaming Sound' on (This last option sounds an alert if data is downloaded)
- Use your screen/key-pad lock feature to avoid any unintended or unauthorised calls/SMS

7. Where can I use my mobile?

With Optus you can use your mobile on over 360 networks in over 180 destinations around the world, with data roaming available in over 130 destinations. Plus on selected networks, you can use 3G data.

and keep in touch using video calls. Please refer to the tables below for the availability of data or 3G roaming in your travel destination.

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
Afghanistan	Afghan Wireless	No	Yes	No	Yes
	Roshan	No	Yes	No	Yes
Albania	AMC	Yes	Yes	No	Yes
	Vodafone	Yes	Yes	No	Yes
Anguilla	Digicel	No	Yes	No	Yes
Antigua & Barbuda	Digicel	No	Yes	No	Yes
Argentina ^{7 5}	Telecom Personal	Yes	Yes	No	Yes
	Movistar	Yes	Yes	No	Yes
Armenia	Vivacell	Yes	Yes	No	Yes
Aruba	Digicel	No	Yes	No	Yes
Austria	3 ⁶	Yes	Yes	No	Yes
	Mobilkom	Yes	Yes	Yes	Yes
	T-Mobile	Yes	Yes	Yes	Yes
	one	No	Yes	No	Yes
Azerbaijan	Azercell	Yes	Yes	No	Yes
	Bakcell	Yes	Yes	No	Yes
Bahrain	Zain	Yes	Yes	No	Yes
	Batelco	No	Yes	No	Yes
Bangladesh	AKTEL	No	Yes	No	Yes
	Grameenphone	No	Yes	No	Yes
	Warid	No	Yes	No	Yes
Barbados	Digicel	Yes	Yes	No	Yes
Belarus	MTS	Yes	Yes	No	Yes
Belgium	BASE	Yes	Yes	No	Yes
	Mobistar	Yes	Yes	Yes	Yes
	Proximus	Yes	Yes	No	Yes
Bermuda ⁷	Digicel	Yes	Yes	No	Yes
	CELLONE ⁵	Yes	Yes	No	Yes
Bolivia ⁷	Entel	No	Yes	No	Yes
	NuevaTel	No	Yes	No	Yes
	Tigo (Telecel) ⁸	No	Yes	No	Yes
Bosnia & Herzegovina	GMBIH	Yes	Yes	No	Yes
	Eronet	Yes	Yes	No	Yes
Botswana	Orange	No	Yes	No	Yes
Brazil	TIM	Yes	Yes	No	Yes
	Claro ⁵	Yes	Yes	No	Yes
	Brasil Telecom	Yes	Yes	No	Yes
	VIVO	Yes	Yes	No	Yes
Brunei	B-MOBILE ⁶	Yes	Yes	Yes	Yes
	DSTCom	No	Yes	No	Yes

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
Bulgaria	Mobitel	No	Yes	No	Yes
	Vivatel	Yes	Yes	Yes	Yes
Cambodia	Beeline (Sotelco)	No	Yes	No	Yes
	CamGSM	Yes	Yes	No	Yes
	Hello	Yes	Yes	No	Yes
	SMART	No	Yes	No	Yes
Canada ^{7 5}	Bell Mobility	Yes	Yes	No	Yes
	Telus	Yes	Yes	No	Yes
	Rogers	Yes	Yes	No	Yes
Cayman Islands	Digicel	No	Yes	No	Yes
Chile ⁷	Entel	Yes	Yes	No	Yes
	Telefonica Movil	No	Yes	No	Yes
	Claro ^{5 8}	Yes	Yes	No	Yes
China	China Mobile	Yes	Yes	No	Yes
	China Unicom	Yes	Yes	No	Yes
Colombia ⁷	movistar	No	Yes	No	Yes
	Tigo	No	Yes	No	Yes
Cook Islands	Telecom	No	Yes	No	Yes
Costa Rica ⁵	ICE	Yes	Yes	No	Yes
Croatia	Tele 2	Yes	Yes	No	Yes
	T-Mobile	Yes	Yes	No	Yes
	VipNet	No	Yes	No	Yes
Czech Republic	O2	Yes	Yes	Yes	Yes
	Vodafone	Yes	Yes	No	Yes
	T-Mobile	Yes	Yes	No	Yes
Cyprus	Cytamobile	Yes	Yes	Yes	Yes
	MTN	Yes	Yes	No	Yes
Denmark	3 ⁶	Yes	Yes	Yes	Yes
	Sonofon	No	Yes	No	Yes
	Telia	Yes	Yes	Yes	Yes
	TDC	Yes	Yes	No	Yes
Dominica	Digicel	No	Yes	No	Yes
Dominican Republic	Claro ⁷	No	Yes	No	Yes
	Orange	No	Yes	No	Yes
Egypt	Etisalat	Yes	Yes	Yes	Yes
	Mobinil	Yes	Yes	No	Yes
	Vodafone	Yes	Yes	Yes	Yes
Estonia	EMT	Yes	Yes	No	Yes
	Tele 2	Yes	Yes	No	Yes
Faroe Islands	Faroes Telecom	Yes	Yes	No	Yes
Fiji	Digicel	Yes	Yes	No	Yes
	Vodafone	Yes	Yes	No	Yes
Finland	Elisa	Yes	Yes	Yes	Yes
	Finnet	No	Yes	No	Yes

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
	Sonera	Yes	Yes	No	Yes
France	Bouygues	Yes	Yes	Yes	Yes
	Free Mobile	No	Yes	No	Yes
	Orange	Yes	Yes	Yes	Yes
Germany	E-Plus	Yes	Yes	Yes	Yes
	O2	Yes	Yes	No	Yes
	T-Mobile	Yes	Yes	Yes	Yes
	Vodafone	Yes	Yes	No	Yes
Ghana	MTN Scancom	No	Yes	No	Yes
Gibraltar	GIBTEL	Yes	Yes	No	Yes
Guam ⁷	DoCoMo Pacific	No	Yes	No	Yes
Greece	Cosmote	Yes	Yes	Yes	Yes
	Vodafone	Yes	Yes	No	Yes
	WIND	Yes	Yes	Yes	Yes
Grenada	Digicel	No	Yes	No	Yes
Guernsey	Cable & Wireless	Yes	Yes	No	Yes
Guyana	Digicel	No	Yes	No	Yes
Haiti	Digicel	No	Yes	No	Yes
Hong Kong	CSL	Yes	Yes	Yes	Yes
	3 ⁶	Yes	Yes	Yes	Yes
	Smartone	Yes	Yes	Yes	Yes
	PCCW	Yes	Yes	Yes	Yes
	Peoples	No	Yes	No	Yes
Hungary	T-Mobile	Yes	Yes	Yes	Yes
	Vodafone	Yes	Yes	No	Yes
Iceland	Simmin	Yes	Yes	No	Yes
	Viking Wireless	No	Yes	No	Yes
India	AirTel (Bharti) - Andhra Pradesh	Yes	Yes	No	Yes
	AirTel (Bharti) - Chennai	Yes	Yes	No	Yes
	AirTel (Bharti) - Delhi	Yes	Yes	No	Yes
	AirTel (Bharti) - Gujarat	Yes	Yes	No	Yes
	AirTel (Bharti) - Haryana	Yes	Yes	No	Yes
	AirTel (Bharti) - Himachal Pradesh	Yes	Yes	No	Yes
	AirTel (Bharti) - Karnataka	Yes	Yes	No	Yes
	AirTel (Bharti) - Kerala	Yes	Yes	No	Yes
	AirTel (Bharti) - Kolkata	Yes	Yes	No	Yes
	AirTel (Bharti) - Madhya Pradesh	Yes	Yes	No	Yes
	AirTel (Bharti) - Maharashtra	Yes	Yes	No	Yes
	AirTel (Bharti) - Mumbai	Yes	Yes	No	Yes
	AirTel (Bharti) - Punjab	Yes	Yes	No	Yes
	AirTel (Bharti) - Rajasthan	Yes	Yes	No	Yes
	AirTel (Bharti) - Tamil Nadu	Yes	Yes	No	Yes
AirTel (Bharti) - Uttar Pradesh	Yes	Yes	No	Yes	
IDEA Cellular Delhi	No	Yes	No	Yes	

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
	IDEA Cellular Karnataka	No	Yes	No	Yes
	IDEA Cellular Punjab	No	Yes	No	Yes
	Vodafone Essar - Delhi	No	Yes	No	Yes
	Vodafone Essar - Gujarat	No	Yes	No	Yes
	Vodafone Essar - Kerala	No	Yes	No	Yes
	Vodafone Essar - Kolkata	No	Yes	No	Yes
	Vodafone Essar - Maharashtra & Goa	No	Yes	No	Yes
	Vodafone Essar - Mumbai	No	Yes	No	Yes
	Vodafone Essar - Tamil Nadu	No	Yes	No	Yes
Indonesia	AXIS	No	Yes	No	Yes
	Telkomsel	Yes	Yes	Yes	Yes
	Indosat	No	Yes	No	Yes
Ireland	O2	Yes	Yes	No	Yes
	3 ⁶	Yes	Yes	Yes	Yes
	Meteor	Yes	Yes	No	Yes
	Vodafone	Yes	Yes	No	Yes
Isle of Man	Manx Telecom	Yes	Yes	No	Yes
Israel	Cellcom	Yes	Yes	Yes	Yes
	Orange	Yes	Yes	No	Yes
	Pelephone ⁶	Yes	No	Yes	Yes
Italy	Vodafone	Yes	Yes	Yes	Yes
	TIM	Yes	Yes	Yes	Yes
	Wind	Yes	Yes	Yes	Yes
Jamaica	Digicel	Yes	Yes	No	Yes
Japan ⁶	NTTDoCoMo ⁶	Yes	Yes	Yes	Yes
	SoftBank ⁶	Yes	Yes	Yes	Yes
Jersey	Jersey Airtel	No	Yes	No	Yes
	Jersey Telecom	No	Yes	No	Yes
Jordan	Zain	No	Yes	No	Yes
Kazakhstan	K'CELL	No	Yes	No	Yes
Kenya	Airtel	No	Yes	No	Yes
	Safaricom	No	Yes	No	Yes
Korea (South) ⁶	KTF ⁶	Yes	Yes	Yes	Yes
	SK Telecom ⁶	Yes	Yes	Yes	Yes
Laos	Tigo	No	Yes	No	Yes
Latvia	LMT	Yes	Yes	No	Yes
	Tele2	Yes	Yes	No	Yes
Lebanon	MIC1 Alfa	Yes	Yes	No	Yes
	MIC2 Touch	No	Yes	No	Yes
Liechtenstein	Mobilkom	No	Yes	No	Yes
Lithuania	Omnitel	Yes	Yes	No	Yes
	Tele 2	Yes	Yes	No	Yes
Luxembourg	LUXGSM	No	Yes	No	Yes

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
	VOX	Yes	Yes	Yes	Yes
Macau	CTM	Yes	Yes	Yes	Yes
	Hutchison	No	Yes	No	Yes
	SMARTONE	No	Yes	No	Yes
Macedonia	T-Mobile	No	Yes	No	Yes
Malaysia	DiGi	Yes	Yes	No	Yes
	Maxis	Yes	Yes	Yes	Yes
	U Mobile	No	No	No	Yes
Maldives	Dhiraagu	No	Yes	No	Yes
	Wataniya	Yes	Yes	No	Yes
Malta	Go Mobile	Yes	Yes	No	Yes
	Vodafone	Yes	Yes	No	Yes
Maritime (Satellite)	Maritime Communications Partner	No	Yes	No	Yes
	SEANET	No	Yes	No	Yes
	Simmin On Waves	No	Yes	No	Yes
	Wireless Maritime Services	No	Yes	No	Yes
Mauritius	Emtel	Yes	Yes	Yes	Yes
	Orange (Cellplus)	No	Yes	No	Yes
Mexico ⁷	Movistar	No	Yes	No	Yes
	Telcel	No	Yes	No	Yes
Mongolia	Mobicom	No	Yes	No	Yes
Montenegro	MTel	No	Yes	No	Yes
	T-Mobile	Yes	Yes	No	Yes
Morocco	Maroc Telecom	Yes	Yes	No	Yes
Mozambique	mCel	Yes	Yes	No	Yes
Nauru	Digicel	Yes	Yes	No	Yes
Netherlands	KPN	Yes	Yes	No	Yes
	T-Mobile	Yes	Yes	Yes	Yes
	Vodafone	Yes	Yes	No	Yes
Netherlands Antilles	Digicel	No	Yes	No	Yes
New Caledonia	OPT	No	Yes	No	Yes
New Zealand	2 Degrees	Yes	Yes	No	Yes
	Vodafone	Yes	Yes	Yes	Yes
Norway	TeliaSonera	Yes	Yes	No	Yes
	Network Norway	Yes	Yes	No	Yes
	Telenor	Yes	Yes	Yes	Yes
Oman	Nawras	Yes	Yes	No	Yes
Pakistan	Warid Telecom	No	Yes	No	Yes
	Mobilink	No	Yes	No	Yes
	Telenor	No	Yes	No	Yes
Palestine	Jawwal	No	Yes	No	Yes
Panama	Cable & Wireless ⁸	No	Yes	No	Yes
	Claro ⁷	Yes	Yes	No	Yes

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
Papua New Guinea	Digicel	Yes	Yes	No	Yes
Peru ⁷	Claro	Yes	Yes	No	Yes
	movistar Peru	No	Yes	No	Yes
Philippines	Digitel	Yes	Yes	No	Yes
	Globe Telecom	Yes	Yes	Yes	Yes
	Smart	Yes	Yes	Yes	Yes
Poland	Era	Yes	Yes	Yes	Yes
	P4 ⁶	Yes	Yes	No	Yes
	Polkomtel	No	Yes	No	Yes
	PTK - Centertel	No	Yes	No	Yes
Portugal	Optimus	Yes	Yes	Yes	Yes
	TMN	Yes	Yes	Yes	Yes
Qatar	Q-Tel	No	Yes	No	Yes
Romania	Orange	Yes	Yes	Yes	Yes
	Cosmote	No	Yes	No	Yes
Russia	VimpelCom (Beeline)	Yes	Yes	No	Yes
	MTS	Yes	Yes	No	Yes
Samoa	Digicel	Yes	Yes	No	Yes
San Marino	TIM	Yes	Yes	Yes	Yes
Saudi Arabia	Jawal (STC)	Yes	Yes	No	Yes
	Mobily	Yes	Yes	No	Yes
Serbia	Telenor	No	Yes	No	Yes
Seychelles	Telecom Seychelles	No	Yes	No	Yes
Singapore	MobileOne	Yes	Yes	Yes	Yes
	SingTel	Yes	Yes	Yes	Yes
Slovak Republic	T-Mobile	Yes	Yes	Yes	Yes
	Telefonica O2	Yes	Yes	No	Yes
	Orange	No	Yes	No	Yes
Slovenia	Mobitel	Yes	Yes	Yes	Yes
	Tušmobil	Yes	Yes	No	Yes
South Africa	Cell C	No	Yes	No	Yes
	MTN	Yes	Yes	No	Yes
	Vodacom	Yes	Yes	Yes	Yes
Spain	Vodafone	Yes	Yes	No	Yes
	Telefonica Movistar	Yes	Yes	Yes	Yes
	Xfera	No	Yes	No	Yes
Sri Lanka	Airtel	Yes	Yes	No	Yes
	Dialog	Yes	Yes	Yes	Yes
	ETISALAT	Yes	Yes	No	Yes
	Mobitel	Yes	Yes	Yes	Yes
St Kitts & Nevis	Digicel	No	Yes	No	Yes
St Lucia	Digicel	No	Yes	No	Yes
St Vincent & The Grenadines	Digicel	No	Yes	No	Yes

Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
Sudan	Zain SD	Yes	Yes	No	Yes
Sweden	Hi3G ⁶	Yes	Yes	Yes	Yes
	Telia Sonera	Yes	Yes	Yes	Yes
	Telenor	Yes	Yes	Yes	Yes
	Tele 2	Yes	Yes	No	Yes
Switzerland	Orange	Yes	Yes	Yes	Yes
	Sunrise	Yes	Yes	Yes	Yes
	Swisscom	Yes	Yes	Yes	Yes
Tahiti (French Polynesia)	Tikiphone	No	Yes	No	Yes
Taiwan	Chunghwa	Yes	Yes	Yes	Yes
	KGT	No	Yes	No	Yes
	Far EasTone	Yes	Yes	Yes	Yes
	Taiwan Mobile	Yes	Yes	Yes	Yes
	VIBO ⁶	Yes	Yes	Yes	Yes
Tanzania	Celtel	Yes	Yes	No	Yes
Thailand	AIS	Yes	Yes	Yes	Yes
	DTAC	No	Yes	No	Yes
	True Move	Yes	Yes	No	Yes
Tonga	Digicel	No	Yes	No	Yes
Trinidad & Tobago	Digicel ⁷	No	Yes	No	Yes
	TTST	No	Yes	No	Yes
Turkey	Vodafone	Yes	Yes	No	Yes
	Turkcell	Yes	Yes	No	Yes
Turks & Caicos	Digicel	No	Yes	No	Yes
Uganda	MTN	No	Yes	No	Yes
Ukraine	life:)	No	Yes	No	Yes
	MTS	No	Yes	No	Yes
United Arab Emirates	du	Yes	Yes	Yes	Yes
	Etisalat	Yes	Yes	Yes	Yes
United Kingdom	O2	No	Yes	Yes	Yes
	3 ⁶	Yes	Yes	Yes	Yes
	Orange	Yes	Yes	Yes	Yes
	T-Mobile	Yes	Yes	Yes	Yes
	Vodafone	Yes	Yes	No	Yes
Uruguay	Antel	Yes	Yes	No	Yes
USA ^{7 5}	AT&T	Yes	Yes	No	Yes
	Cincinnati Bell	No	Yes	No	Yes
	T-MOBILE ⁴	Yes	Yes	No	Yes
Uzbekistan	Uzdunrobita GSM	No	Yes	No	Yes
Vanuatu	Digicel	No	Yes	No	Yes
Vatican City	TIM	Yes	Yes	Yes	Yes
Venezuela [^]	Telefonica	No	Yes	No	Yes
Vietnam	Beeline (G-Tel)	Yes	Yes	No	Yes
	Mobifone	Yes	Yes	No	Yes



Country	Network	3G Data ^{1 2}	GPRS / Data	3G Video ^{2 3 6}	Voice
	Viettel	Yes	Yes	No	Yes

1. Data speeds may vary due to the capacity of international connections. Wifi Roaming is not available.
2. Requires a 3G handset and you must be located in a 3G coverage area. Optus 3G uses the 2100MHz and 900MHz frequency bands. 3G operators in different countries may use a different band. These include 850MHz, 1700MHz and 1900MHz as well as 2100MHz. Please check your device specifications with your device supplier for compatibility.
3. Both parties require a 3G handset and must be located in a 3G coverage area and the overseas carrier must support Video Calling.
4. Requires a 1700/2100MHz handset for 3G roaming.
5. Requires a 3G 850/1900MHz handset for 3G roaming.
6. Requires a 3G 2100MHz compatible handset.
7. Requires a GSM 1900MHz compatible (tri-band) handset.
8. Requires a GSM 850MHz compatible handset.

8. What does roaming cost?

To have the feature activated costs nothing, for detailed costs when using the service see the table below:

Please keep in mind that your included value does not apply to phone usage if you are overseas. Global roaming charges can cost you up to \$6/min to make a call and \$3/min to receive a call. Data usage can be up to \$20/MB.

International Roaming Rates	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
National Voice Calls within the same country (per minute)	\$0.65	\$1.30	\$1.65	\$1.90	\$2.10
International Voice Calls outside the country you are in (per minute)	\$1.40	\$2.35	\$3.50	\$5.80	\$6.60
To receive Voice Calls (per minute)	\$0.95	\$1.10	\$1.45	\$1.65	\$1.80
National Video Calls within the same country (per	\$1.25	\$2.00	\$2.50	\$3.00	\$3.50



International Roaming Rates	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
minute)					
International Video Calls outside the country you are in (per minute)	\$2.75	\$3.30	\$4.75	\$5.95	\$6.75
To receive Video Calls (per minute)	\$1.00	\$1.25	\$1.50	\$1.75	\$2.00
Connection Charge (per outgoing Voice and Video call)	\$0.40				
SMS to an Australian number (per 160 characters)	\$0.55 roaming fee + standard SMS rate				
SMS to a non-Australian number (per 160 characters)	\$0.55 roaming fee + standard International SMS rate				
To receive SMS	\$0.00				
MMS to an Australian number (per message)	\$0.55 roaming fee + standard MMS rate + \$0.20 per 10KB				
MMS to a non-Australian number (per message)	\$0.55 roaming fee + standard International MMS rate + \$0.20 per 10KB				
To receive MMS (per message)	\$0.20 per 10KB				
GPRS/3G Data	\$0.20 per 10KB				

Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Bangladesh	Botswana	Algeria	Anguilla	Afghanistan
Cyprus	Curacao & Bonaire	Austria	Antigua & Barbuda^	Albania
Isle of Man	East Timor	Bahrain	Aruba	Argentina^
Macau	Finland	Brunei	Barbados	Armenia
Norway	Georgia	Costa Rica§	Belgium	Azerbaijan
	Ghana	Denmark	Bermuda^	Belarus
	Greece	El Salvador†	Bolivia^	Belize^
	Malaysia	Faroe Islands	Bosnia Herzegovina	Bhutan
	Oman	Fiji	Brazil	Cameroon
	Pakistan	France	Bulgaria	Chile^
	Singapore	Gibraltar	Cambodia	China
	South Africa	Guam & the Northern Marianas^	Canada^ §	Croatia
	Taiwan	Hong Kong	Cayman Is.	Czech Republic
	Thailand	Iceland	Colombia^	Dominican Republic^
	Vietnam	Iran	Congo	Egypt
		Japan‡	Congo (RDC)	Estonia
		Jersey	Cook Islands	Ethiopia*
		Jordan	Germany	French Guiana
		Korea (South)‡	Grenada	Guinea
		Laos	Guatemala	India
		Lebanon	Guernsey	International
		Liberia	Guinea Bissau	Airspace - AeroMobile

Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
		Liechtenstein	Guyana	Israel
		Luxembourg	Haiti	Ivory Coast
		Mauritania*	Hungary	Kazakhstan
		Monaco	Indonesia	Kenya
		Nauru	Iraq	Kuwait
		Netherlands	Ireland	Latvia
		New Caledonia	Italy	Lithuania
		New Zealand	Jamaica	Madagascar
		Nigeria	Kyrgyzstan	Maldives
		Norfolk Island	Macedonia	Malta
		Puerto Rico^	Malawi	Mexico^
		Seychelles	Maritime	Mongolia
		Slovak Republic	Mauritius	Montenegro
		Sudan	Mozambique	Morocco
		Switzerland	Namibia	Panama†
		Tonga	Nepal	Peru^
		UK	Papua New Guinea	Portugal
		Uganda	Palestine	Qatar
		Uruguay	Paraguay^	Reunion
		USA^ §	Philippines	Romania
		US Virgin Is.^	Poland	Russia
		Vanuatu	Samoa	Saudi Arabia
		Yemen	San Marino	Serbia
			Senegal	Sri Lanka
			Slovenia	Tajikistan
			Solomon Islands	Tanzania
			Spain	Turkey
			St. Lucia	Ukraine
			St Kitts & Nevis	Uzbekistan
			St. Vincent	Zimbabwe
			Sweden	
			Syria	
			Tahiti	
			Trinidad	
			Tunisia	
			Turks & Caicos	
			United Arab Emirates	
			Vatican City	
			Venezuela^	
			Zambia	

^ Requires a GSM 1900MHz compatible (tri-band) handset

† Requires a GSM 850MHz compatible (quad-band) handset

‡ Requires a 3G 2100MHz compatible handset

* SMS services not currently available here

§ Requires a 3G 850/1900 handset for 3G Roaming

Please check your device specifications with your device supplier for compatibility. Some handsets may not be supported by all networks.

3G Roaming requires compatible mobiles/devices to use GPRS and 3G data. To make and receive video calls, both calling and receiving parties require a 3G mobile and must be located in a 3G coverage area on a network that supports video calling.

9. GPRS/Data Roaming

All browsing, downloading, application updates or use of email on your mobile outside Australia will incur data roaming charges of \$0.20 per 10 KB or \$20.60 per MB (if rounded to 1030 KB).

9.1. How to turn off Data Roaming

- iPhones: Setting > General > Network > Data Roaming > ON/OFF
- Android: Settings > Wireless and network > Mobile networks > Data roaming (check/uncheck).
- BlackBerry Bold and Torch:
 - Select: Manage Connections from the Blackberry Menu Page
 - Select: Mobile Network Option
 - Select: Data Services
 - To turn on or turn off data service when roaming, change the While Roaming field.
- Please refer to the handset manual if you are using an older Blackberry or another handset.

10. Contacting Telco4U from overseas

If you have a general / billing inquiry or need technical support, contact us on:

E-mail: admin@telco4u.com.au

Phone: +61731370070 (Mon-Fri 9 AM – 5PM AEST)



11. International Roaming Terms and Conditions

1. International Roaming is not automatically connected to a Telco4U Digital Mobile service. Connection needs to be arranged prior to travelling overseas. Activation is subject to acceptance by Optus and can be terminated without notice.
2. International Roaming is available to Telco4U mobile customers.
3. International Roaming rates are subject to change without notice, due to fluctuations in international currency exchange rates and changes to charges imposed by overseas networks.
4. Telco4U makes no guarantee regarding the quality and availability of coverage or any roaming services.
5. It may take several months for roaming charges to appear on the account holder's bill.